How to send SMS from HP Openview

using **OZEKI NG** SMS Gateway

For more information, please visit:

www.sms-integration.com
www.ozekisms.com

Or send us an e-mail to:
info@ozekisms.com

How to send SMS from HP Openview?

Hp Openview is a large scale system and network management software. It brings an integrated answer to the question of automation of IT lifecycle, phase, delivery and operation of business plans and improved efficiency. Ozeki NG's solution further augments the software's efficiency with adding SMS sending functionality.

HP OPENVIEW

By receiving an important SMS numerous system malfunctions can be healed in time, such as:
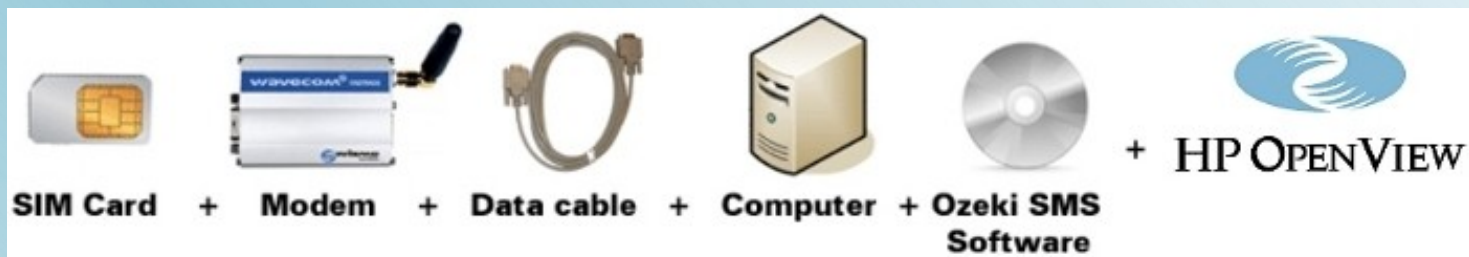
- **the security programs not functioning,**
- **there is no internet connection,**
- **no cooling in the server room,**
- **system errors,**
- **other types of connection problems within the company,**
- **etc.**

Lack of integration, missing automation and being misinformed can keep your network operator team and system administrators from meeting their service level and financial objectives. Ozeki NG SMS Gateway is the perfect solution for HP Openview developers to solve such a problem as it enbales to send SMS from HP Openview.

Ozeki NG's solutions enables the supervision software to send the reports in SMS. In this manner the competent person can be informed immediately thus the system administrator or the network operator teams can start solving the problem at once. Thus a rapid and safe working environment can be achieved with the support of Ozeki NG's solutions for HP Openview to send SMS.

Prerequisites

In order to setup this solution you need the following system components. Please feel free to browse through this check list and see if you have all the necessary components. The checklist also provides information on where you can obtain them.

SIM Card   +   Modem   +   Data cable   +   Computer + Ozeki SMS Software   + HP OPENVIEW

Checklist:

- Sim Card: Obtain it from your mobile network operator
- Modem: Choose Wavecom Fastrack modem:www.wavecom.com
- Data cabel: Comes with the modem
- Computer: Recommended: 3GHz Dual Core CPU, 2 GB RAM
                 6.5 GB available space on the HDD
- Ozeki NG: Download it from www.ozekisms.com
- WhatsUp Gold

How to implement this solution?

Because Ozeki NG's high compatibility enables to have two different approaches to adding SMS functionality to HP Openview, the solution's implementation will be describe separately.

The first solution uses the command line client for managing the communication between Ozeki NG and HP Openview. In order to set up this solution first you need to create a new policy and set its propeties. Then you have to create a new rule and configure its criteria. The next step is to create an automatic command and to adjust the rules to it. The last step is to test the system by making a test alert.P

The other implementation solution uses an intermediary file to handle the communication between HP Openview and Ozeki NG. To configure this solution first you need to configure HP Openview and create a new policy group. Then you have to make a new Windows Even Log and set its properties. Now you need to create an automatic command and apply a rule to it. And finally you need to configure HP Openview to communicate with Ozeki NG.

Ozeki's solution will take over from this point. When an alert happens HP Openview notices it and creates a report. This report is sent through either the command line client or the intermediary file to Ozeki NG SMS Gateway software which understands it and translates it into a text message. Then the SMS about the specifics of the alert is sent to the mobile user for example the system administrator.

Benefits

Ozeki NG's solutions provide benefits that will help HP Openview developers to achieve a more efficient IT infrastructure. The SMS sending service enables being well informed in time thus if an error occurs and the SMS report is sent to the e.g. the IT operator team, the malfunctioning can be fixed immediately. This will eventually help accomplishing a shorter response time. Network faults can be fixed in time in this manner downtime also shortenes. With the integration of these solutions to HP Openview consequently network-breakdowns can be avioded.
So Ozeki NG's SMS solutions will help to develop an environment which will lower supervision and maintenance costs and decrease IT monitoring resources, time and demand.

Conclusion

To sum it up Ozeki NG SMS Gateway enables HP Openview to send SMS about the generated reports. Ozeki NG's superior performance ensures high capacity, speed and a reliable connection. With the solutions' benefits a HP Openview developer can maintain a rapid, secure and efficient IT system monitoring infrastructure, which will result in shorter respons time, lower maintanence costs and ease of resource time, energy and demand. Therefore Ozeki NG SMS Gateway is essential for a professional IT supervision environment.