

# How to send SMS from WhatsUp Gold

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using **OZEKI NG** SMS Gateway

For more information, please visit:

**[www.sms-integration.com](http://www.sms-integration.com)**  
**[www.ozekisms.com](http://www.ozekisms.com)**

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## How to send SMS from WhatsUp Gold?

Ozeki NG SMS Gateway is a solution for WhatsUp Gold as it integrates an SMS service to this system monitoring software. With the aid of this solution a secure, well functioning IT environment can be achieved. Therefore Ozeki NG's solution is essential for an efficient system administrator.



**By receiving an important SMS numerous system malfunctions can be healed in time, such as:**

- **the security programs not functioning,**
- **there is no internet connection,**
- **no cooling in the server room,**
- **system errors,**
- **other types of connection problems within the company,**
- **etc.**

In a complex IT network the job of the system administrator can be extremely demanding. With several simultaneous reports, requests and alerts it can be really exhaustive to decide the priorities.

The solution enables the system administrator to send SMS form WHatsUp Gold. System reports, alerts or notifications can be configured to be sent in text message to a mobile user thus in this manner the competent person is immediately informed. Ozeki NG's solution therefore shortens response time to system malfunctioning and creates an exceedingly working notification system.



## Prerequisites

In order to run this efficient Ozeki NG SMS solution for SysAid you need to meet some requirement. Also you need to meet the requirements of WhatsUp Gold, too. Please be sure to have these in order to have a swift working environment.



### Checklist:

- Sim Card: Obtain it from your mobile network operator
- Modem: Choose Wavecom Fastrack modem: [www.wavecom.com](http://www.wavecom.com)
- Data cable: Comes with the modem
- Computer: Recommended: Intel P4 PC with 2 GHz, 4 GB RAM  
2 GB available space on the HDD
- Ozeki NG: Download it from [www.ozekisms.com](http://www.ozekisms.com)
- WhatsUp Gold

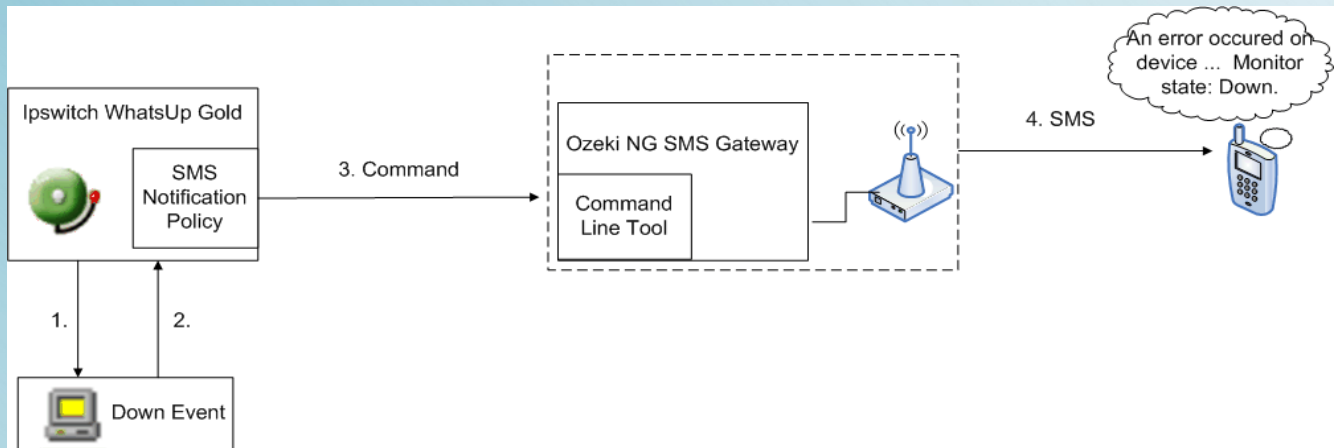
## How to implement this solution?

IPSwitch's WhatsUp Gold offers an easy to use application to monitor diverse IT environments. Its high performance enables the administrator to see up to 200+ network and system applications and services. However managing this amount of information and making a decision whether what is more important is still almost impossible for one individual.

With Ozeki NG it can be configured to send a notification (e.g.:SMS) to the system administrator for instance when an event or an alarm occurs. In four simple steps you can configure your WhatsUp Gold to be able to send SMS.

First you need create a new Library in the Program Action Menu. Then you have to set the Launch Program Action's parameters. Now you need to test the system to see its working. But to fully enable the solution you need to create and add a new policy which will controll the SMS sending procedures.

Ozeki's solution will take over from this point. When an error occurs in the system, WhatsUp Gold generates an alarm and reports to Ozeki NG. Ozeki NG immediately send the SMS to the mobile user through the GSM modem or the IP SMS connection.



## Benefits

Ozeki NG SMS Gateway's solution for WhatsUp Gold means being well informed in time. For a system administrator it is essential to be up-to-date otherwise an IT system could go out of control. Sending an SMS from WhatsUp Gold provides this security. By way of example the central CPU overheats, the cooling system shuts down, the network disconnects or the HDD has no space; the competent person is immediately informed. Therefore she or he can act rapidly and fix the malfunctioning. Thus the short response time decreases the possibility of having a serious system-meltdown. Therefore greater catastrophes can be avoided by prevention. This will result in lower maintenance costs and lesser resource demands.

Thus eventually a secure, flawless IT environment will result in saving time, resource and money. Ozeki NG's solution can provide the above mentioned hence if you are a system administrator and you are managing a diverse IT network this solution is essential for your clean work flow.

## Conclusion

To sum it up Ozeki NG's solution enables the system operator to send SMS from WhatsUp Gold. With the aid of this solution a secure, well functioning IT environment can be achieved. In addition to that it shortens response time and lowers resource demands because the competent person is informed well in time. The solution furthermore provides the ability of prevention therefore serious system-breakdowns can be avoided. And eventually it cuts down maintenance costs and time. All in all Ozeki NG's solution for WhatsUp Gold to send SMS is essential for an efficient system administrator.